

Medical Devices & Animals

TASC transports riders with portable oxygen tanks and respirators, which must be secured for safety. Service animals are welcome and must be under control at all times. Non-service animals are allowed only in certified pet carriers.

Mobility & Accessibility

TASC welcomes riders who utilize wheelchairs and mobility aids such as walkers, canes, or crutches. All buses are equipped with mobility lifts to assist passengers when boarding and exiting. Please notify TASC when booking your ride to request a service accommodation. For information about our reasonable modification policy or to file a complaint, please contact our administrative office at (812) 275-1800. We strive to honor all reasonable requests.



Service Hours

Weekdays: 5:00am - 6:00pm

Dispatch: 8:00am - 4:00pm

Dispatch closed Noon - 1pm

Holidays: TASC is closed on all Federal holidays.

Fare Information

There is currently **NO CHARGE** to use the TASC transportation service.

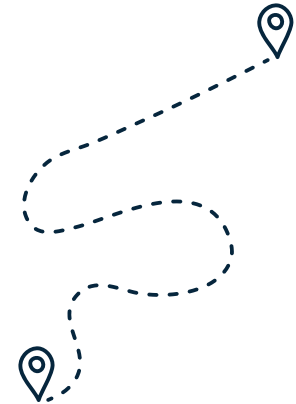
Services funded in part by the Federal Transit Administration, the Indiana Department of Transportation, and the City of Bedford

Minimum Age

Children under 10 years of age must be accompanied by an adult. Riders 10 and older may travel alone.

Title VI

City of Bedford TASC operates its programs and services without regard to race, color, or national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes to have been aggrieved by any unlawful discriminatory practice under Title VI or those requesting more information on the civil rights program, or procedures to file a complaint, should contact (812) 275-1800 or email subject line Title VI at tasc@bedford.in.gov or visit our administrative office at 1619 K Street Bedford, IN 47421. Complaints may be filed directly with the FTA with the Office of Civil Rights, ATTN: Title VI Program Coordinator, East Building 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC 20590. Visit www.bedford.in.gov





Schedule a Ride

TASC is a demand response, curb to curb, advance reservation transportation service within the City of Bedford. Public transit is for multiple users where drop-off sequence is not based on boarding sequence.

All trips are scheduled on a **24 HOUR CALL AHEAD** first come - first served basis and are scheduled based on time and space availability.

Call (812) 275-1633

Dispatch is available to receive calls Monday - Friday 8:00am - 4pm (*closed from Noon-1:00pm*). ***Trips cannot be scheduled through a driver.***

Rider Pick Up

TASC HAS A 5 MINUTE PICK UP WINDOW. The bus may arrive anytime from 5 minutes before to 5 minutes after your scheduled pick-up time. Be ready and visible to the driver throughout this window of time. The bus will wait only until your scheduled time, then leave and mark you as a no-show. The bus may not be able to return after departure from the pick-up point.

No Show Policy

If you're not visible when the bus arrives or do not cancel at least 30 minutes before your scheduled pick-up, you'll be marked as a no-show. No-shows cause delays and service disruptions. All of your later trips that day will be canceled unless you contact us to confirm.

Safety Guidelines

Seatbelts are available and recommended while the vehicle is moving. Wheelchairs must be secured. Remain seated until the vehicle stops completely. Parents / guardians are responsible for car & booster seats.

Ride Respectfully

TASC is a shared ride service. Be respectful to others—no loud music or conversation, foul language, or disruptive behavior. Eating, drinking, smoking, vaping, alcohol, and tobacco use are not allowed. Threats, violence, or illegal activity will result in denied service and possible law enforcement involvement.

Curb-to-Curb Assistance

TASC provides curb-to-curb service. Drivers may assist you to and from the curb but cannot enter buildings. They are trained to secure wheelchairs, assist with seatbelts, and help with packages. Riders may bring up to 4 small bags that must be kept out of aisles. Loading and unloading bags is the rider's responsibility; drivers can help if needed. **TASC IS NOT RESPONSIBLE FOR ITEMS LEFT ON THE BUS.**

